



June 24, 2004

Mr. James Zaguroli, Jr.
President
Knight Industries
1160 Centre Road
Auburn Hills, MI 48326

Subject: Q1 2002

Dear Mr. Zaguroli, Jr.:

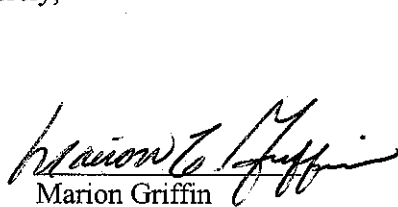
We are pleased to inform you that Knight Industries, location code (K745C), has met the requirements of Q1 2002 for AB16, Articulating/Lazy Arms.

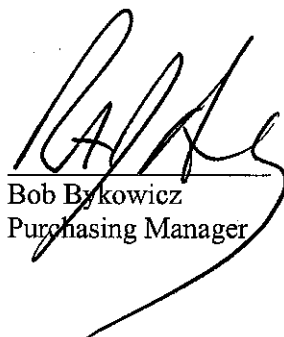
To acknowledge your achievement, you will receive a Q1 plaque and flag for your facility, which we hope you will proudly display as a symbol of your accomplishment and of your dedication in keeping your Q1 in good standing.

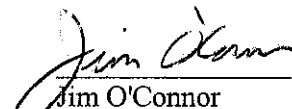
We congratulate Knight Industries for this achievement and look forward to seeing the results of your efforts in the quality of the goods and services that you provide.

Please extend our congratulations and appreciation to your employees whose hard work was critical in enabling Knight Industries to achieve Q1. We ask that you reinforce to all employees that Q1 is not the end of the road, but the first step towards continuous improvement in the quality of our products.

Sincerely,


Marion Griffin
Buyer


Bob Bykowicz
Purchasing Manager


Jim O'Connor
Q1 Coordinator





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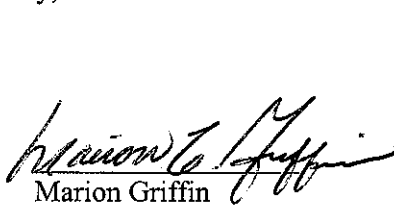
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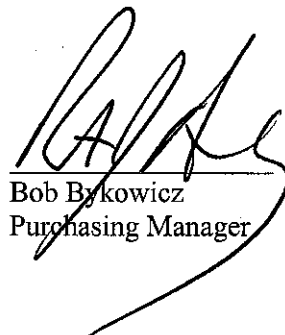
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